

Introducing to **Process Groups: A Practice Guide** The Return of the Project Management Processes

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Your Presenter

Oliver F. Lehmann

- Project management trainer
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 - Approved Consultant & Educator (ACE) in Project Business Management
 - Project Management Professional (PMP)
 - PMI Authorized Training Partner Instructor
- History at Project Management Institute (PMI[®])
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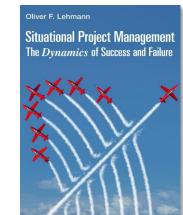
Project Management Professional (PMP)® Project Management Institute

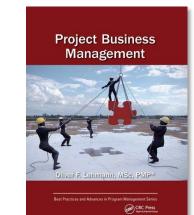


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Oliver F. Lehmann - Publications

- Situational Project Management: The *Dynamics* of Success and Failure
 - ISBN: 9781498722612
 - https://www.routledge.com/9781498722612
- Project Business Management
 - ISBN: 9781498722612
 - https://www.routledge.com/9780367522070
- Articles & papers
 - >50
 - Focus: Project Business Management
 - Free access and download at:
 - <u>https://pmworldlibrary.net/authors/oliver-f-lehmann/</u>
 - <u>https://liverpool.academia.edu/OliverLehmann</u>





ARTICLES AND PAPERS

- * Contract Risks for Project Vendors (Project Business Management) Series Article Lehmann October 2020
- * David, Goliath, and Artificial Intelligence in Project Business Series Article Lehmann August 2020
- * The Great Challenge: Project Contracting Series Article Lehmann June 2020
- * When The Game Is On Again (Project Business Management) Series Article Lehmann May 2020
- $_{\bigstar}$ Survival Hints for Project Business Series Article Lehmann April 2020
- $_{\star}$ The Freelancer's Story (Project Business Management) Series Article Lehmann March 2020
- * Conflict Resolution in Project Business Series Article Lehmann February 2020
- Sleepless in Project Management Series Article Lehmann December 2019
- * On the Subject of Contracts and Legal Systems Letter to the Editor Lehmann November 2019
- * Supply Chains Versus Project Supply Networks Series Article Lehmann November 2019
- * Taking Care of (Project) Business Series Article Lehmann October 2019
- * The Cooperative Transformation Series Article Lehmann August 2019
- * Are you ready for Success as a Project Vendor? Series Article Lehmann June 2019
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- * When There is No Way Out The Sunk Cost Dilemma Series Article Lehmann April 2019
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Table of Contents

Process Groups: A Practice Guide

- What has Happened so Far?
- Some Myth-Busting, Please?
- What's New? What Remained?
- What Does It Change?

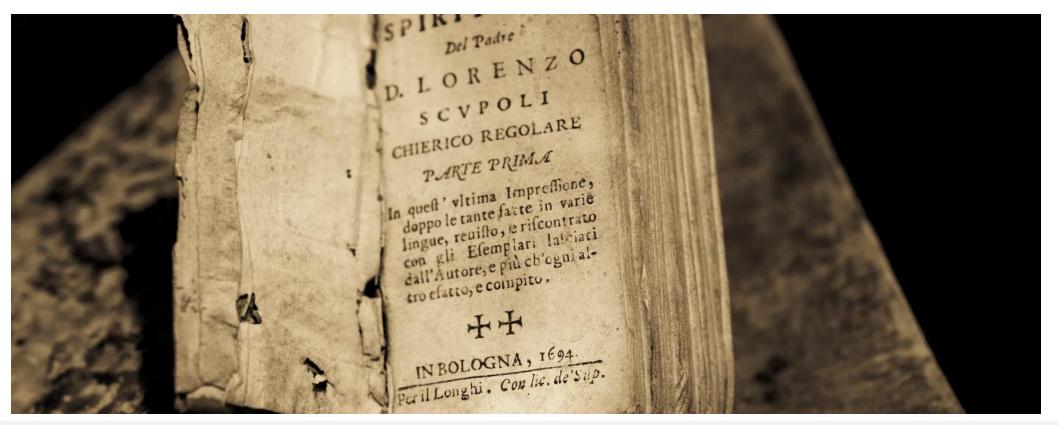


What has Happened so Far?



What is the history that led to the new guide?

- PMBOKs
- PMBOK Guides
- Exam references



What has Happened so Far?



Evolution of the PMBOK / PMBOK Guide

- Predecessors:
 - 1983: PMI Ethics, Standards, and Accreditation Report (incl. a section titled "PMBOK")
- 1988: Revised PMBOK
- 1996: PMBOK Guide

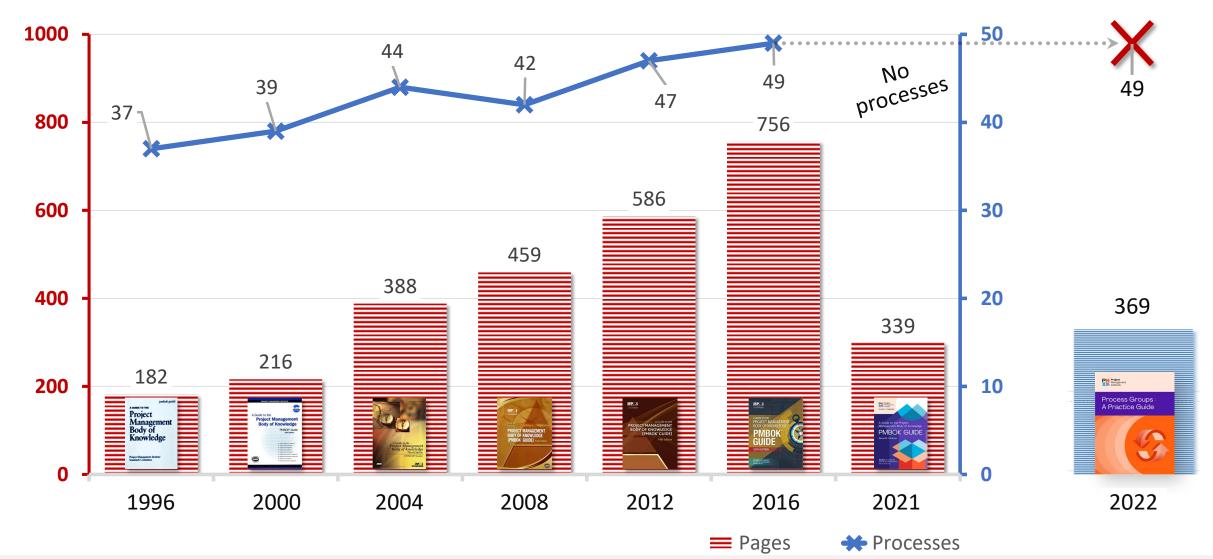


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The Context – What Happened so Far...



Evolution of the PMBOK / PMBOK Guide





Why the need to discuss myths?

- Before we discuss changes and impacts, let's make sure, we have a common understanding of what the PMBOK Guide is.
- And what it's not.



Myth #1:

The PMBOK Guide is the PMBOK.





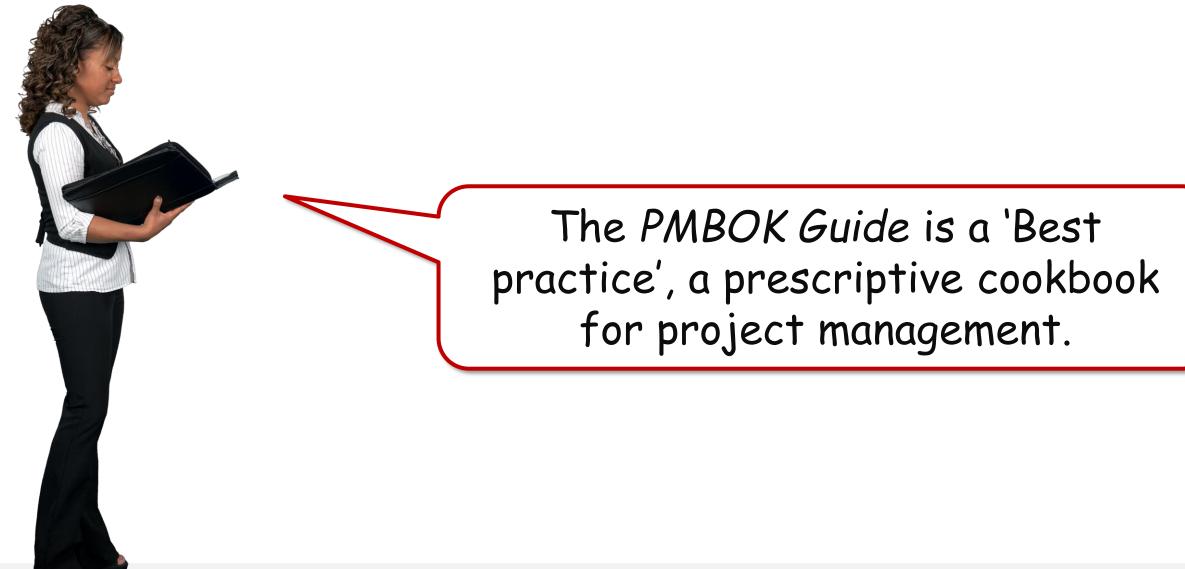


Myth #1 – busted:

- The Project Management Body of Knowledge (PMBOK) is not a book, it's a library.
- The PMBOK Guide is the Guide to the Project Management Body of Knowledge.
- It leads readers through the library.



Myth #2:



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Myth #2 – busted:

- The PMBOK Guide actually is
 - "Generally considered good practice for most project most of the time."
- It describes
 - What constitutes professionalism for a project chef.
 - What equipment a professional project kitchen needs.



Myth #3:

The PMBOK Guide is the basis for the PMP® certification.



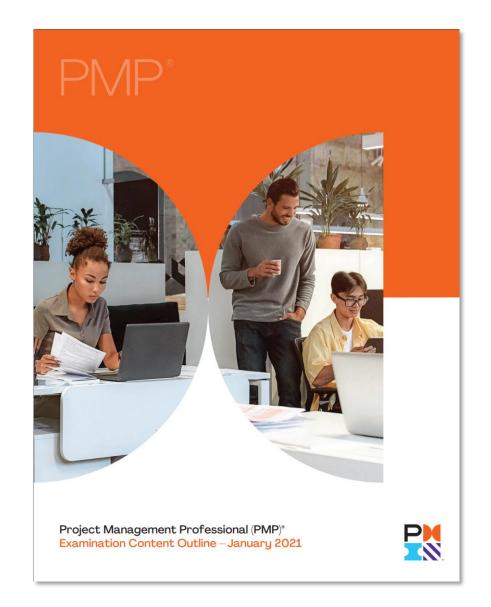




Myth #3 – busted:

- The basis for the PMP certification is the PMP Examination Content Outline.
- The *PMBOK Guide* is used as a reference for
 - Correctness
 - Appropriateness
 - Relevance

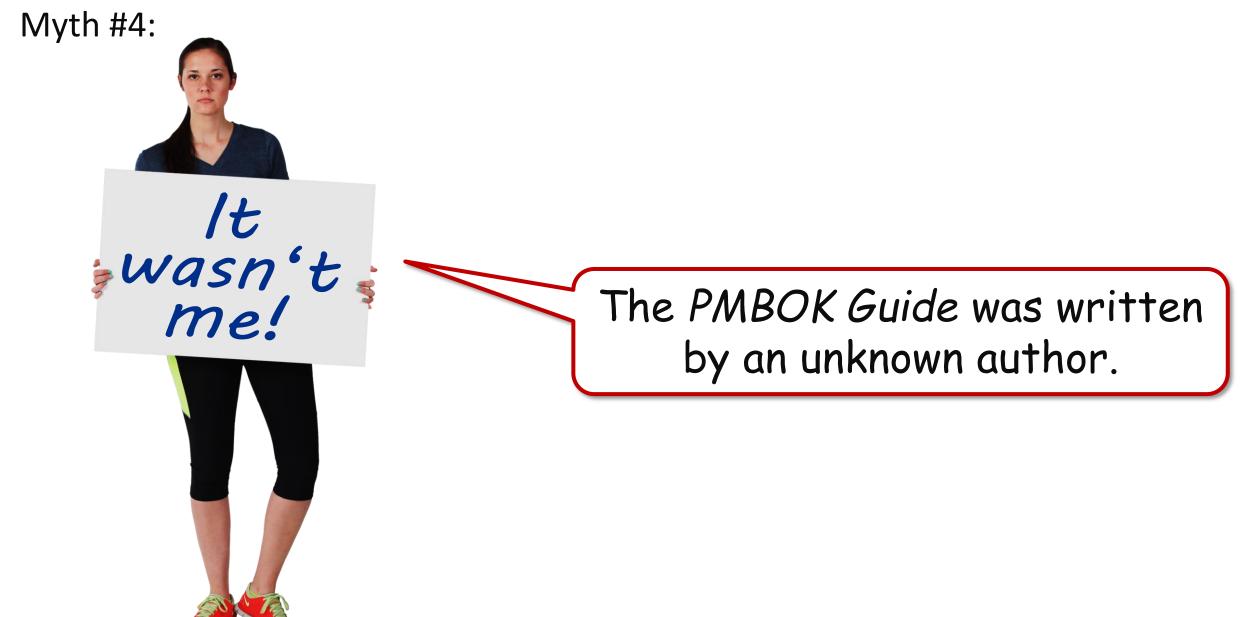
of exam items.



New – Process Groups: Arractice ide - 15

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Some Myth-Busting, Please?





Myth #4 – busted:

- The *PMBOK Guide* has been written, reviewed, and edited by 100s of people.
- Pages 651 to 664 list these contributors in the PMBOK Guide 6th Edition.
- Pages 197 to 206 list these contributors in the PMBOK Guide 7th Edition.

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Myth #5:

The PMBOK Guide describes project management in all its flavors.

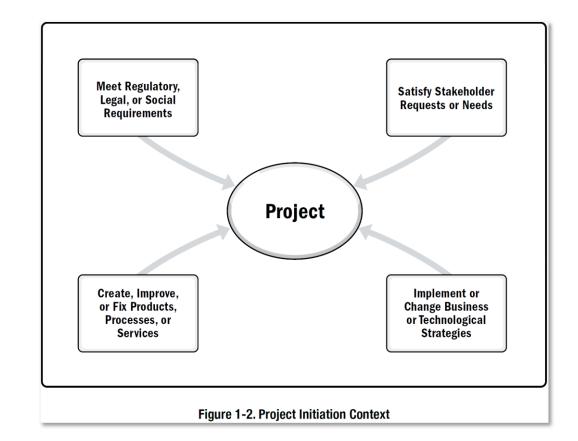
New – Processis: A Practice Guide - 17

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Myth #5 – busted:

- The PMBOK Guide focuses on projects
 - ...done for internal requestors.
 - ...following a strategic mission.
- It mostly ignores:
 - Projects performed by contractors for paying customers as profit centers.
 - E.g. see pages 8, 459 (6th Ed.)



The procurement processes are presented as discrete processes with defined interfaces. In practice, procurement processes can be complex and can interact with each other and with processes in other Knowledge Areas in ways that cannot be completely detailed in the *PMBOK® Guide*. The processes described in this section are written from the viewpoint where goods or services are obtained from outside of the project.



Myth #6:



The PMBOK Guide follows a 'Waterfall' approach.

New – Process Groups: A Practice Guide - 19

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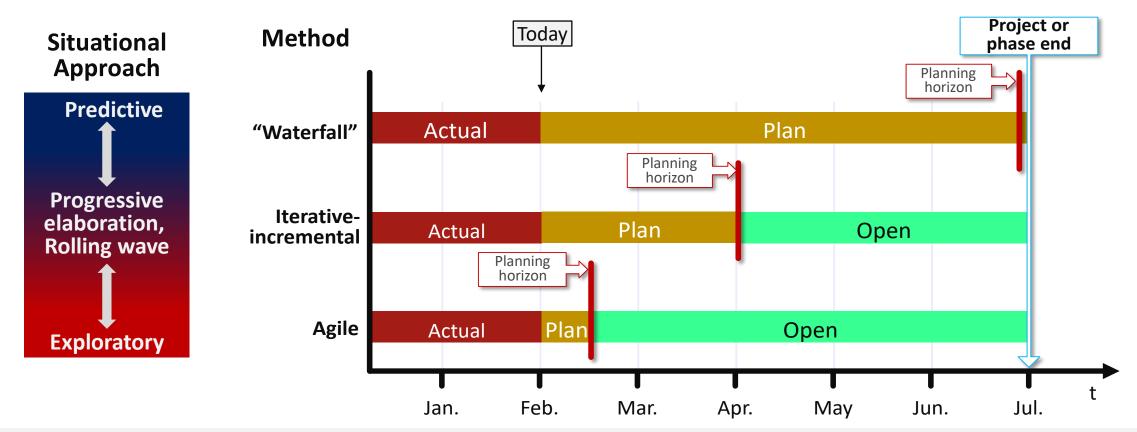
Waterfall

SUCKS

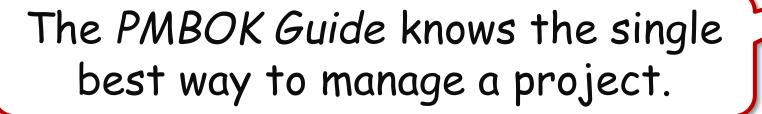


Myth #6 – busted:

- The PMBOK Guide addresses the entire continuum between highly predictive and highly exploratory project approaches.
- The focus however is on Iterative-incremental/progressive elaboration/rolling wave



Myth #7:





New – Process Groups: A Practice Guide - 21

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Myth #7 – busted:

• The *PMBOK Guide* assumes that one size doesn't fit all.







 It furthermore says that the body of knowledge of project management is constantly evolving.

New – Process Groups: A Practice Guide - 22

Project Busines



How does the new Guide differ from existing standards

What is its role?





PMBOK Guide 6th Ed.

- Knowledge areas
- Process groups
- Processes

Process Groups: A Practice Guide

- Process groups
- Processes

	Project Management Process Groups						
Knowledge Areas	Initiating Process Group	Planning Process Group	Executing Process Group	Monitoring and Controlling Process Group	Closing Process Group		
4. Project Integration Management	4.1 Develop Project Charter	4.2 Develop Project Management Plan	4.3 Direct and Manage Project Work 4.4 Manage Project Knowledge	4.5 Monitor and Control Project Work 4.6 Perform Integrated Change Control	4.7 Close Project or Phase		
5. Project Scope Management		5.1 Plan Scope Management 5.2 Collect Requirements 5.3 Define Scope 5.4 Create WBS		5.5 Validate Scope 5.6 Control Scope			
6. Project Schedule Management		6.1 Plan Schedule Management 6.2 Define Activities 6.3 Sequence Activities 6.4 Estimate Activity Durations 6.5 Develop Schedule		6.6 Control Schedule			
7. Project Cost Management		7.1 Plan Cost Management 7.2 Estimate Costs 7.3 Determine Budget		7.4 Control Costs			
8. Project Quality Management		8.1 Plan Quality Management	8.2 Manage Quality	8.3 Control Quality			
9. Project Resource Management		9.1 Plan Resource Management 9.2 Estimate Activity Resources	9.3 Acquire Resources 9.4 Develop Team 9.5 Manage Team	9.6 Control Resources			
10. Project Communications Management		10.1 Plan Communications Management	10.2 Manage Communications	10.3 Monitor Communications			
11. Project Risk Management		11.1 Plan Risk Management 11.2 Identify Risks 11.3 Perform Qualitative Risk Analysis 11.4 Perform Quantitative Risk Analysis 11.5 Plan Risk Responses	11.6 Implement Risk Responses	11.7 Monitor Risks			
12. Project Procurement Management		12.1 Plan Procurement Management	12.2 Conduct Procurements	12.3 Control Procurements			
13. Project Stakeholder Management	13.1 Identify Stakeholders	13.2 Plan Stakeholder Engagement	13.3 Manage Stakeholder Engagement	13.4 Monitor Stakeholder Engagement			

PMBOK Guide 6th Ed

Process Groups: A Practice Guide

	Project M	anagement Proces	ss Groups	
Initiating Process Group	Planning Process Group	Executing Process Group	Monitoring and Controlling Process Group	Closing Process Group
 Develop Project Charter Identify Stakeholders 	 5.1 Develop Project Management Plan 5.2 Plan Scope Management 5.3 Collect Requirements 5.4 Define Scope 5.5 Create WBS 5.6 Plan Schedule Management 5.7 Define Activities 5.8 Sequence Activities 5.9 Estimate Activity Durations 5.10 Develop Schedule 5.11 Plan Cost Management 5.12 Estimate Costs 5.13 Determine Budget 5.14 Plan Quality Management 5.15 Plan Resource Management 5.16 Estimate Activity Resources 5.17 Plan Quality Management 5.18 Plan Risk Management 5.19 Identify Risks 5.20 Perform Qualitative Risk Analysis 5.21 Par Risk Responses 5.23 Plan Frocurement Management 5.42 Plan Stakeholder Engagement 	 6.1 Direct and Manage Project Work 6.2 Manage Project Knowledge 6.3 Manage Quality 6.4 Acquire Resources 6.5 Develop Team 6.6 Manage Team 6.7 Manage Communications 6.8 Implement Risk Responses 6.9 Conduct Procurements 6.10 Manage Stakeholder Engagement 	 7.1 Monitor and Control Project Work 7.2 Perform Integrated Change Control 7.3 Validate Scope 7.4 Control Scope 7.5 Control Schedule 7.6 Control Costs 7.7 Control Quality 7.8 Control Resources 7.9 Monitor Communications 7.10 Monitor Risks 7.11 Control Procurements 7.12 Monitor Stakeholder Engagement 	8.1 Close Project or Phase



Both Guides

PMBOK Guide 6th Ed.

Process Groups: A Practice Guide

- Processes
 - Inputs
 - Tools & Techniques
 - Outputs

4.1 DEVELOP PROJECT CHARTER

Develop Project Charter is the process of developing a document that formally authorizes the existence of a project and provides the project manager with the authority to apply organizational resources to project activities. The key benefits of this process are that it provides a direct link between the project and the strategic objectives of the organization, creates a formal record of the project, and shows the organizational commitment to the project. This process is performed once or at predefined points in the project. The inputs, tools and techniques, and outputs of the process are depicted in Figure 4-2. Figure 4-3 depicts the data flow diagram for the process.

Inputs	Tools & Techniques	Outputs
1 Business documents • Business case 2 Agreements 3 Enterprise environmental factors 4 Organizational process assets	1 Expert judgment 2 Data gathering Brainstorming Focus groups Interviews Interviews Interpersonal and team skills Conflict management Facilitation Meeting management 4 Meetings	.1 Project charter .2 Assumption log

Figure 4-2. Develop Project Charter: Inputs, Tools & Techniques, and Outputs

4.1 DEVELOP PROJECT CHARTER

Develop Project Charter is the process for developing the document that formally authorizes the existence of a project and provides the project manager with the authority to apply organizational resources to project activities. The key benefits of this process are:

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Inputs	Tools & Techniques	Outputs
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Note: This figure provides the inputs, tools and techniques, and outputs that may be used for this process. Descriptions for inputs and outputs appear in Section 9. Descriptions for tools and techniques appear in Section 10.

Figure 4-2. Develop Project Charter: Inputs, Tools & Techniques, and Outputs

Introductory texts for the process group chapters come from

- The "Standard for Project Management"
- = Part 2 of the PMBOK Guide 6th Ed.

PMBOK Guide 6th Ed., part. 2

INITIATING PROCESS GROUP

The Initiating Process Group consists of those processes performed to define a new project or a new phase of an existing project by obtaining authorization to start the project or phase. The purpose of the Initiating Process Group is to align the stakeholders' expectations and the project purpose, inform stakeholders of the scope and objectives, and discuss how their participation in the project and its associated phases can help to ensure their expectations are met. Within the Initiating processes, the initial scope is defined and initial financial resources are committed. Stakeholders who will interact and influence the overall outcome of the project are identified. If not already assigned, the project manager is appointed. This information is captured in the project charter and stakeholder register. When the project charter is approved, the project is officially authorized, and the project manager is authorized to apply organizational resources to project activities.

The key benefits of this Process Group are that only projects that are aligned with the organization's strategic objectives are authorized and that the business case, benefits, and stakeholders are considered from the start of the project. In some organizations, the project manager is involved in developing the business case and defining the benefits. In those organizations, the project manager generally helps write the project charter; in other organizations the pre-project work is done by the project sponsor, project management office (PMO), portfolio steering committee, or other stakeholder group. This standard assumes the project has been approved by the sponsor or other governing body and they have reviewed the business documents prior to authorizing the project.

Business documents are documents that are generally originated outside of the project, but are used as input to the project. Examples of business documents include the business case, and benefits management plan. Figure 2-1 shows the sponsor and the business documents in relation to the Initiating Processes

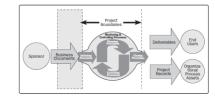


Figure 2-1, Project Bo

As described in Section 1.5, projects are often divided into phases. When this is done, information from proce in the Initiating Process Group is reexamined to determine if the information is still valid. Revisiting the Initia processes at the start of each phase helps keep the project focused on the business need that the project y undertaken to address. The project charter, business documents, and success criteria are verified. The influen drivers, expectations, and objectives of the project stakeholders are reviewed

Involving the sponsors, customers, and other stakeholders during initiation creates a shared understand of success criteria. It also increases the likelihood of deliverable acceptance when the project is complete, stakeholder satisfaction throughout the project.

The Initiating Process Group includes the project management processes identified in Sections 2.1 through

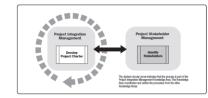


Figure 2-2. Initiating Process Grou

Process Groups: A Practice Guide



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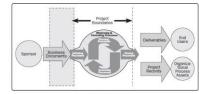


Figure 4-1. Project Boundaries

Projects are often divided into phases. When this is done, information from processes in the Initiating Process Group is reexamined to determine if the information is still valid. Revisiting the initiating processes at the start of each phase helps keep the project focused on the business need that the project was undertaken to address. The project charter, business documents, and success criteria are verified. The influence drivers, expectations, and objectives of the project stakeholders are reviewed



Initiating Process Group

The processes in the Initiating Process Group are shown in Table 4-1.

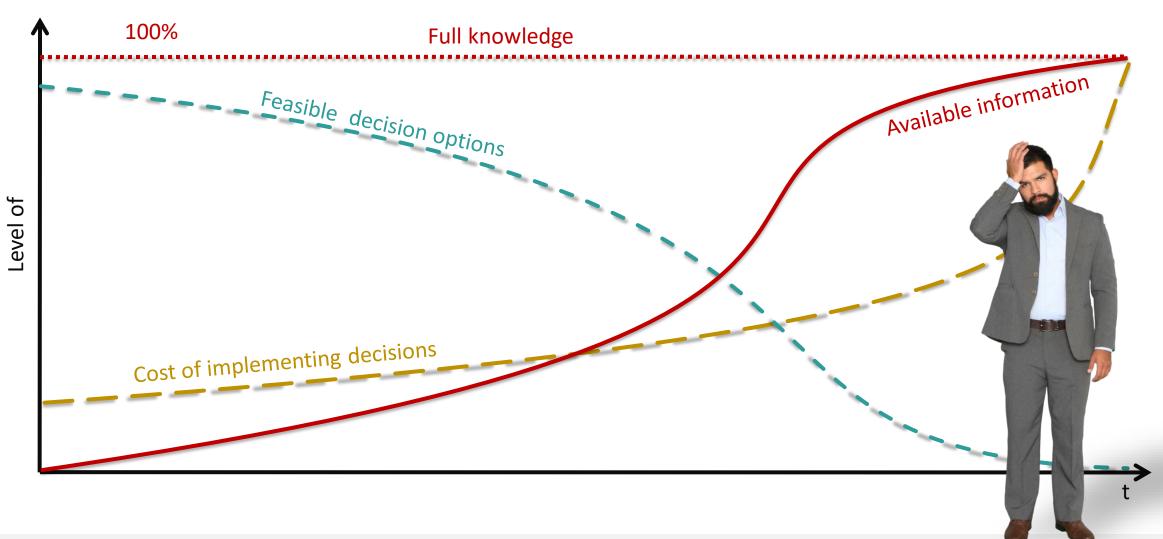


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The underlying presumption: Learning during a project



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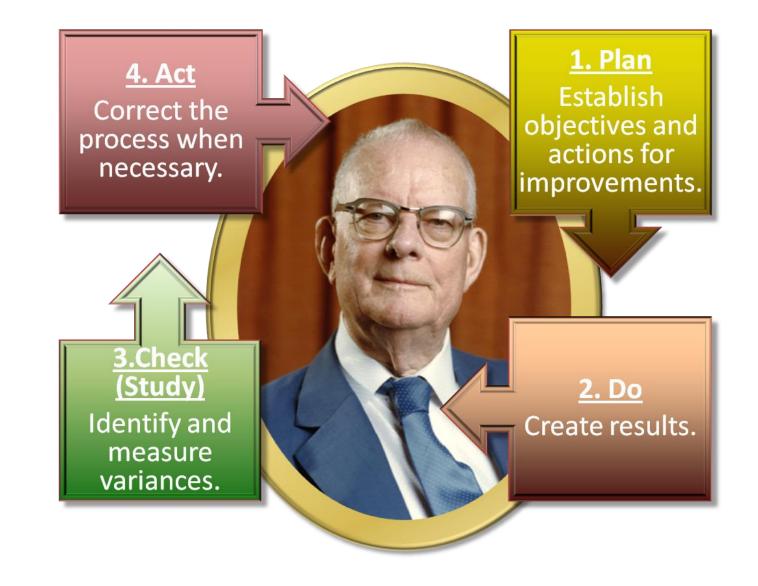
What well-implemented project management methods achieve





The "Deming cycle"

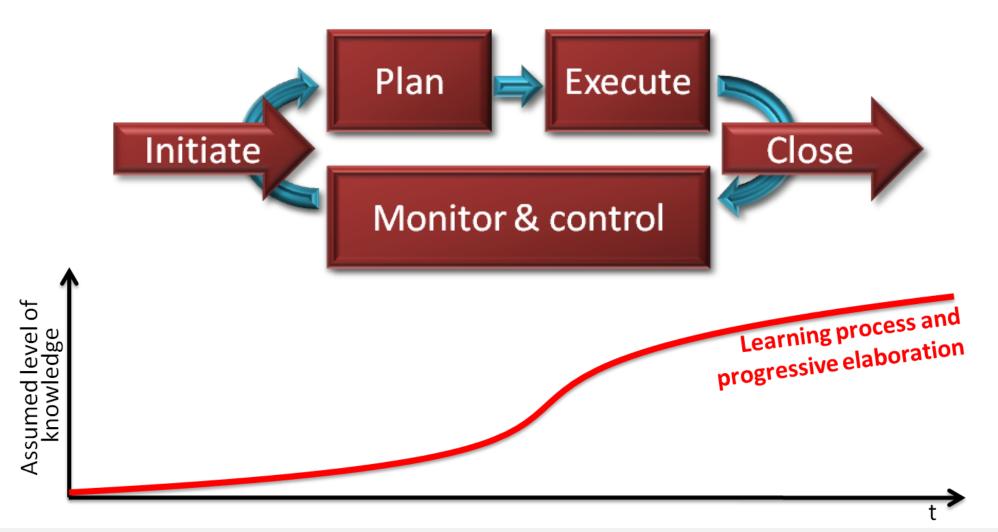
- Also called "P-D-C-A cycle" or "P-D-S-A cycle"
- A tenet in quality management
 - Plan: Design or revise processes to improve results.
 - Do: Implement the process in a controlled environment and measure its performance.
 - Check: Study the results to identify need for adjustment or improvement to the process.
 - Act: Decide on actions needed to adjust or improve the process and implement these.





The Process model

Developed from the Deming cycle



Deming cyc	Deming cycle		Note
		Initiating	(Necessary due to the temporary nature of projects)
<u>4. Act</u> Correct the Establish a	Plan	Planning	
process when necessary.	Do	Executing	Plan Execute Initiate
3. Check 2. Do	Check	Monitoring &	Monitor & control
Identify and measure variances.	Act	Controlling	
		Closing	(Necessary due to the temporary nature of projects)



What are the consequences

- For certifications?
- For corporate methods?



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PMBOK Guides as

- Contents of the CAPM Exam
- References for the PMP Exam





Overall approach for PMP certification

- PMBOK Guide 6th Ed.
 - Based on
 - Process groups
 - Knowledge areas
 - Processes
 - Focus on what things are:
 - Process inputs
 - Tools & techniques
 - Process outputs





- PMBOK Guide 7th Ed.
 - Based on
 - Values
 - Principles
 - Performance domains
 - Outcomes
 - Focus on what things should be.
- Process Groups: A Practice Guide
 - Based on
 - Process groups
 - Processes
 - Focus on what things are:
 - Process inputs
 - Tools & techniques
 - Process outputs



Structure & relevance for the PMP exam

PMBOK [®] Guide, 6 th Edition	Pages	Relevance for Exam Preparation	Project Management Institute GLOBAI STANDARD
 1. A Guide to the Project Management Body of Knowledge Introduction The environment, in which projects operate The role of the project manager 10 knowledge areas 	538	High	A GUIDE TO THE PROJECT MANAGEMENT BODY OF KNOWLEDGE PNBOK®
 2. The Standard for Project Management Introduction 5 process groups 	94	Low	GUIDE SIXTH EDITION
3. Appendices, glossary, and index	61	App. X3 - X6, Glossary: High	Piel Mannier behalt beaused to: Oliver Plana Lehmann - 12203. Not for distribution, sale, or reproduction.
Relevant page	s: 599		

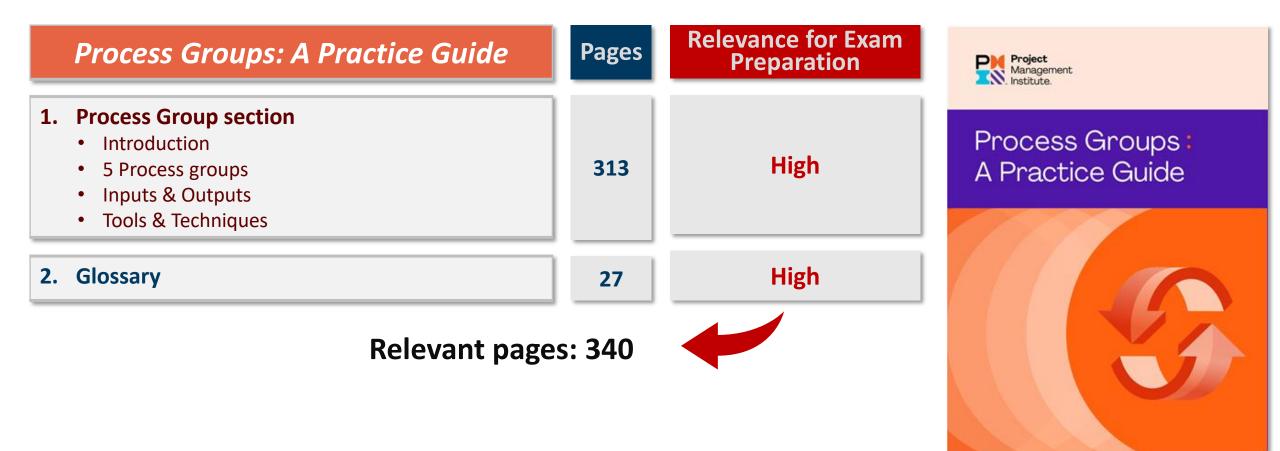


Structure & relevance for the PMP exam

PMBOK [®] Guide, 7 th Edition	Pages	Relevance for Exam Preparation	Project Management Institute
 The Standard for Project Management Introduction System for value delivery 12 Principles 	57	High	A Guide to the Project Management Body of Knowledge
 2. A Guide to the Project Management Body of Knowledge 10 Performance domains Tailoring Models, methods, and artifacts 	193	High	PMBOK GUIDE
3. Appendices, glossary, and index	46	App. X2 – X5, Glossary: High	INCLUDES: THE STANDARD FOR PROJECT MANAGEMENT WILLING 189-901-2001
Relevant page	es: 299		

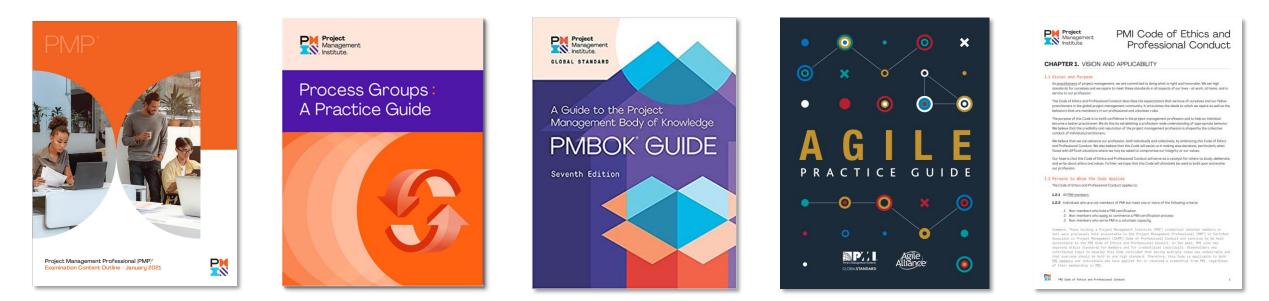


Structure & relevance for the PMP exam



Literature most relevant for the PMP exam

- Examination Content Outline
- Process Groups: A Practice Guide
- PMBOK[®] Guide 7th Edition
- Agile Practice Guide
- PMI Code of Ethics and Professional Conduct





A list with recommendations of what to read can be found at https://www.oliverlehmann.com/free/free-resources#list

Reading Plan for the PMP Preparation	1.a Process Groups: A F
\mathbf{c}	Free download for PMI members
01-2021 Exam Version – Valid by 10-2021 This list specifies the text sections of the three most relevant books recommended for exam preparation study:	 8 Chapters 1.: Introduction 2.: The Project Environment 3.: Role of the project manager 4 8.: The Process Groups
1. PMBOK Guide 6 th Ed. <i>or</i>	Glossary Or
Process Groups: A Practice Guide *	
2. PMBOK Guide 7 th Ed.	1.b PMBOK Guide 6 th E
3. Agile Practice Guide	Free download for PMI members (ne
Click here for downloadable reading plan	Part 1: The Guide to the Proje
*: In November 2022, the PMBOK Guide 6th Ed. has been replaced as a reference by a new standard named " <u>Process Groups: A Practice Guide</u> ", which has identical contents but a condensed structure, reducing the number of pages to read to 313. Either of the two documents should be read for exam preparation.	 13 Chapters 1.: Introduction 2.: The environment, in which p 3.: The role of the project mana 4 13.: The 10 knowledge area
Help others find this free resource:	Part 3: Appendices, Glossary, 5 chapters • App. X3 - X6

1.a Process Groups: A Practice Guide	340 pages
Free download for PMI members	
 8 Chapters 1.: Introduction 2.: The Project Environment 3.: Role of the project manager 4 8.: The Process Groups 	313 pages
Glossary	27 pages
Or	
1.b PMBOK Guide 6 th Edition	599 pages
Free download for PMI members (near page bottom)	of Knowledge
Part 1: The Guide to the Project Management Body	
 13 Chapters 1.: Introduction 2.: The environment, in which projects operate 3.: The role of the project manager 4 13.: The 10 knowledge areas 	538 pages
Part 3: Appendices, Glossary, and Index	
5 chapters • App. X3 - X6	61 pages

New – Process Groups: A Practice Guide - 39



What About Corporate Methods?

- Methods based on PMBOK Guide process groups.
 - Can remain unchanged.
 - Possibly: Page references may need to be updated.

	Project Management Process Groups						
Knowledge Areas	Initiating Process Group	Planning Process Group	Executing Process Group	Monitoring and Controlling Process Group	Closing Process Group		
4. Project Integration Management	4.1 Develop Project Charter	4.2 Develop Project Management Plan	4.3 Direct and Manage Project Work 4.4 Manage Project Knowledge	4.5 Monitor and Control Project Work 4.6 Perform Integrated Change Control	4.7 Close Project or Phase		
5. Project Scope Management		5.1 Plan Scope Management 5.2 Collect Requirements 5.3 Define Scope 5.4 Create WBS		5.5 Validate Scope 5.6 Control Scope			
6. Project Schedule Management		6.1 Plan Schedule Management 6.2 Define Activities 6.3 Sequence Activities 6.4 Estimate Activity Durations 6.5 Develop Schedule		6.6 Control Schedule			
7. Project Cost Management		7.1 Plan Cost Management 7.2 Estimate Costs 7.3 Determine Budget		7.4 Control Costs			
8. Project Quality Management		8.1 Plan Quality Management	8.2 Manage Quality	8.3 Control Quality			
9. Project Resource Management		9.1 Plan Resource Management 9.2 Estimate Activity Resources	9.3 AcquireResources9.4 Develop Team9.5 Manage Team	9.6 Control Resources			
10. Project Communications Management		10.1 Plan Communications Management	10.2 Manage Communications	10.3 Monitor Communications			
11. Project Risk Management		11.1 Plan Risk Management 11.2 Identify Risks 11.3 Perform Qualitative Risk Analysis 11.4 Perform Quantitative Risk Analysis 11.5 Plan Risk Responses	11.6 Implement Risk Responses	11.7 Monitor Risks			
12. Project Procurement Management		12.1 Plan Procurement Management	12.2 Conduct Procurements	12.3 Control Procurements			
13. Project Stakeholder Management	13.1 Identify Stakeholders	13.2 Plan Stakeholder Engagement	13.3 Manage Stakeholder Engagement	13.4 Monitor Stakeholder Engagement			

What About Corporate Methods?

- Methods based on PMBOK Guide process groups.
 - Can remain unchanged.
 - Possibly: Page references may need to be updated.

- Methods based on Knowledge areas:
 - Knowledge areas are still there, "hidden" in the processes, but no longer named as such.
 - Explain the knowledge areas as part of the methodology and populate them with the processes.

Project Management Process Groups Initiating Planning Executing Monitoring Closing Process Process Process and Controlling Process						
Process Group	Group	Group	and Controlling Process Group	Process Group		
4.1 Develop Project Charter 4.2 Identify Stakeholders	 5.1 Develop Project Management Plan 5.2 Plan Scope Management 5.3 Collect Requirements 5.4 Define Scope 5.5 Create WBS 5.6 Plan Schedule Management 5.7 Define Activities 5.8 Sequence Activities 5.9 Estimate Activities 5.9 Estimate Activities 5.10 Develop Schedule 5.11 Plan Cost Management 5.12 Estimate Costs 5.13 Determine Budget 5.14 Plan Quality Management 5.15 Plan Resource Management 5.16 Estimate Activity Resources 5.17 Plan Cost Management 5.18 Plan Risk Management 5.19 Identify Risks 20 Perform Qualitative Risk Analysis 5.21 Perform Quantitative Risk Analysis 5.22 Plan Risk Responses 5.23 Plan Procurement Management 5.24 Plan Stakeholder Engagement 	 6.1 Direct and Manage Project Work 6.2 Manage Project Knowledge 6.3 Manage Quality 6.4 Acquire Resources 6.5 Develop Team 6.6 Manage Team 6.7 Manage Communications 6.8 Implement Risk Responses 6.9 Conduct Procurements 6.10 Manage Stakeholder Engagement 	 7.1 Monitor and Control Project Work 7.2 Perform Integrated Change Control 7.3 Validate Scope 7.4 Control Scope 7.5 Control Schedule 7.6 Control Costs 7.7 Control Quality 7.8 Control Resources 7.9 Monitor Communications 7.10 Monitor Risks 7.11 Control Procurements 7.12 Monitor Stakeholder Engagement 	8.1 Close Projec or Phase		

What does it mean for providers of seminars and practice questions?

- Contents can generally remain mostly unchanged.
- Page references into the PMBOK Guide 6th Edition must be redirected to lead into the new guide.

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Project Management Process Groups					
Initiating Process Group	Planning Process Group	Executing Process Group	Monitoring and Controlling Process Group	Closing Process Group	
Develop Project Charter Identify Stakeholders	 5.1 Develop Project Management Plan 5.2 Plan Scope Management 5.3 Collect Requirements 5.4 Define Scope 5.5 Create WBS 5.6 Plan Schedule Management 5.7 Define Activities 5.8 Sequence Activities 5.9 Estimate Activity Durations 5.10 Develop Schedule 5.11 Plan Cost Management 5.12 Estimate Costs 5.13 Determine Budget 5.14 Plan Quality Management 5.15 Plan Resource Management 5.16 Estimate Activity Resources 5.17 Plan Communications Management 5.18 Isk Management 5.19 Identify Risks 5.20 Perform Qualitative Risk Analysis 5.21 Perform Qualitative Risk Analysis 5.22 Plan Risk Responses 5.23 Plan Procurement Management 5.24 Plan Stakeholder Engagement 	 6.1 Direct and Manage Project Work 6.2 Manage Project Knowledge 6.3 Manage Quality 6.4 Acquire Resources 6.5 Develop Team 6.6 Manage Team 6.7 Manage Communications 6.8 Implement Risk Responses 6.9 Conduct Procurements 6.10 Manage Stakeholder Engagement 	 7.1 Monitor and Control Project Work 7.2 Perform Integrated Change Control 7.3 Validate Scope 7.4 Control Scope 7.5 Control Schedule 7.6 Control Costs 7.7 Control Quality 7.8 Control Resources 7.9 Monitor Communications 7.10 Monitor Risks 7.11 Control Procurements 7.12 Monitor Stakeholder Engagement 	8.1 Close Project or Phase	





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